FAQs and Information for New Faculty at UNM-Los Alamos

Fall 2015

This compilation of FAQs is intended to cover many of the questions that new faculty have when they begin teaching at UNM-LA. It is not intended to be a comprehensive statement of UNM-LA policy, and indeed, where contradictions exist, official UNM publications and web sites will prevail. Its intent is to help new faculty get a jump-start.

This FAQ focuses primarily on the Los Alamos Campus and its lower division courses. Although most of the information applies to all faculty, more information that is specific to the Extended University can be obtained from Cindy Leyba, **cleyba@unm.edu**.

Please report errors, omissions, changes, and suggestions to Kateri Morris at Office of Instructionkaterim@unm.edu

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Who do I see about...?

The directory of core faculty and staff, listing job functions, can be found on the UNM-LA website, here: *http://losalamos.unm.edu/about/directory.html*

 Interim Executive Director 	Cynthia Rooney, PhD
	Office 105, 661-4689, cjrooney@unm.edu
 Interim Dean of Instruction 	Kay Willerton
	Office 604, 661-4680, kwiller@unm.edu
UNM-Los Alamos Main Number	(505) 662-5919 or 1-800-894-5919
 Faculty Resources 	Kateri Morris, Assistant to the Dean
 Faculty Office and Classroom supplies 	Instruction, Office 602, 661-4693, katerim@unm.edu
 Faculty Office Space 	
 Computer Accounts 	Bill Gilson - Rm. 311, 662-0339, 920-4332 (cell)
Email mailing lists for UNM-LA	DeBray Bailey - Rm. 503, 663-3405
 Computer problems 	
 Media station problems (classrooms) 	
 Textbook orders 	Dennise Gallegos
	Business office - Bldg. 2 lower level, 663-3416
 Online Bookstore 	http://bookstore.mbsdirect.net/unm.htm
 Library Questions 	Dennis Davies-Wilson - 661-4685
 Course Reserves 	Joe Matthews - 662-0343
 Bibliographic Instruction for Classes 	Building 7, upper level
 Classroom Media Stations & Smartboards and 	DeBray Bailey - Rm. 503A, 663-3405
Training	Carol Furchner – Instructional Technology
 Instructional Technology Support and Training 	Office 662-0342, 412-3379 (cell)
 Blackboard Learn 	
 Student Enrollment / Grade Issues 	Kathryn Vigil – Registration
 Enrolling in a Class 	Building 1, 661-4688
 Student Advisors 	Student Services - Bldg. 1, 662-0332
	Jeff Dietz - 662-0334
	Grace Willerton - 663-3402
	Torres, Melissa – 661-4690
 Accelerate Program 	Grace Willerton - 663-3402, Building 1
 Financial Aid advisor 	Jenny Duran – 662-0341, Building 1
 Publicity for your courses 	Vinton Miller - 661-4691, Building 2- lower level
 Tutoring for students (ASC) 	Mary Martucci – 662-0345
 Proctoring make-up exams 	Academic Support Center (ASC) – Bldg. 2, upper level
Extended University questions	Cindy Leyba – Bldg. 1, Rm. 113, 663-3407

Where are classrooms, offices and facilities located? How are rooms numbered?

In Los Alamos, rooms are numbered according to building. For example, the Office of Instruction, Room 602, is located in Building 6.

A map of the Los Alamos campus, showing building and facility locations, can be found here: *http://losalamos.unm.edu/about/campus-map/index.html*

Where do I find information and answers to questions?

→ Consult the UNM-LA web site: *http://losalamos.unm.edu/*

- Faculty Handbook: http://losalamos.unm.edu/instruction/faculty-handbook/index.html
- The Faculty/Staff section of the web site for links to faculty-specific information: http://losalamos.unm.edu/faculty-staff/index.html
- Course Schedules: http://losalamos.unm.edu/academics/class-schedule.html
- Directories of Core Faculty and Staff: http://losalamos.unm.edu/about/directory.html
- Directories of Departments: http://losalamos.unm.edu/about/directory.html, Units & Departments tab.
- Organization Chart for UNM-LA: http://losalamos.unm.edu/faculty-staff/administration/index.html
- UNM-LA Catalog: http://losalamos.unm.edu/catalog/index.html
- UNM Main Campus Catalog: http://catalog.unm.edu/catalogs/2013-2014/
- Faculty Library Guide: *http://losalamos.unm.edu/library/docs/faculty-handout.pdf*

→ UNM Fast Info is a searchable database of questions and answers about many aspects of UNM and its policies: https://unm.custhelp.com/

→ Search UNM-LA Website: a search box is located at the top of the UNM-LA home page: http://losalamos.unm.edu/. [After your first search, use drop-down menu to select "Los Alamos" for Los Alamos campus, and search again.]

→ See the Important Information for Faculty that is handed out at the beginning of each semester by the Office of Instruction. It contains a check-list of items that you must complete prior to the start of your class. If you have not received it, please contact Kateri at katerim@unm.edu

→ Ask your Department Chair (DC) or the Office of Instruction staff; one of these folks will help you *http://losalamos.unm.edu/instruction/index.html*.

How do I obtain a UNM NetID?

You must have a UNM NetID (all locations) in order to get your UNM email, access your class lists, post grades, look at your pay stubs, etc. As soon as you are notified that you have been entered into Banner and have your UNM ID NUMBER, create your UNM NetID as follows:

Obtain the UNM NetId: from a web browser, go to *https://netid.unm.edu/*, click on "I am new – I need a NetID," and follow the instructions. To create your NetID, you will have to provide your Social Security Number and birth date, and must also agree to the UNM policy for use of computer accounts. Once you have created your NetId, go back to *https://my.unm.edu/cp/home/displaylogin* and log in.

NOTE: Your password expires every 180 days, and you must enter a new one – not one that you have ever used previously. You will receive an emailed reminder. See *https://netid.unm.edu/* for instructions.

Use your UNM NetID and password to login to any computer on campus that requires you to login (computer classroom, computer lab, and office computers).

What is my email address?

Your **email address** will be *your_NetId@unm.edu*, e.g., *furchner@unm.edu*. You may forward your UNM email to another email account if you like. For instructions, go to *https://unm.custhelp.com/*, click on the "Go To Fast Info" button, and then search for "forward email." However, UNM IT does not provide support for forwarded email.

What training am I required to take, as a new faculty member?

New faculty members are required to take several training workshops (most very short and online). These are:

- American Disabilities Act Compliance (face to face, presented just before Faculty Orientation).
- LoboWeb for Faculty (take first required in order to access LoboWeb, class lists, etc.)
- Securing Private Data (take second required to access class lists and enter grades)
- Preventing Sexual Harassment (must be taken annually)
- Basic Annual Safety Training (must be taken annually)

To access your learning plan, you must have a UNM NetID. Login at

https://my.unm.edu/cp/home/displaylogin, click on the Faculty Life Tab, and then, in the Banner Training box in the lower right, click on Learning Central.

Books and the Bookstore

Since Summer of 2012, there has been no physical bookstore on campus. Students must order their textbooks online, from MBS Direct Order at *http://bookstore.mbsdirect.net/unm.htm*. Federal law has changed to require transparency on the cost of education, which requires that textbooks and supply lists are published as soon as registration for classes opens. To be in compliance, your textbooks and lab manuals must be posted in the online bookstore by the dates requested.

How do I obtain examination or desk copies of textbooks?

Most publishers provide examination copies of textbooks free of charge. Contact the publisher's sales representative to make a request; many publishers allow you to do this by filling out a form on their web site. If you need a desk copy or examination copy of a textbook, you should request this yourself from the publisher.

How do I request textbooks for my classes?

The UNM-LA business office manages textbook orders. You will receive an email from the business office, requesting a list of your textbooks about three months before the beginning of the semester.

Following consultation with your DC and/or Main Campus, it is your responsibility to choose and order a textbook for your course as early as possible, by the deadline given by the business office. Late orders place UNM-LA in non-compliance with Federal requirements on education cost transparency. In addition, your late orders may end up costing the students more money, and the bookstore is less likely to be able to obtain used copies of the textbooks.

Textbook information needed: Title, Author, ISBN#, Publisher, Edition, if the book is required or optional (please also provide the course it will be used for: Ex. ARTH 201, section 300). If you will not require a textbook, this information needs to be sent as well.

All textbook inquiries: Dennise Gallegos at 663-3416, dennisegallegos@unm.edu

Late orders may also result in delays in your students receiving their textbook by the beginning of the semester.

Communications

How is official information communicated to faculty?

By email, primarily, to your UNM email id. A few announcements may be placed in your campus mailbox in the workroom in building 1, and official documents will be mailed to you at the address you designated in your hiring documents.

You should make sure that your name is on the UNM-LA faculty mailing list. If you have received email that is addressed to *UNMLA_FACULTY-L@LIST.UNM.EDU*, you are on the list. If you are not on this mailing list, see *http://losalamos.unm.edu/instruction/faculty-listserve.html* for instructions to add your email address. If, after you have added your name to the list, you have not received email addressed to this list, check with Bill Gilson 662--0339 or wgilson@unm.edu and ask him to add you to the list.

You can have your UNM email forwarded to another account that you check regularly, if you like. Search FastInfo (*https://unm.custhelp.com/*) for "forward email" for instructions. However, UNM IT does not provide support for forwarded email.

You should check your email and empty your campus mailbox at least once a week. You can access your UNM email on *https://my.unm.edu/cp/home/displaylogin* by clicking the LoboMail icon in the upper left corner. Login using your NetID and password. See **UNM NetID**, below.

Computer and Network Environments

What computer accounts do I need at UNM-LA?

Your main account will be your UNM NetID (see above). If you want to access one of the SECURE wireless networks on campus from your laptop, you must also have a UNM-LA computer account. See Bill Gilson to request such an account, and see

http://losalamos.unm.edu/campus-life/computing-services/wireless-network.html, for information about setting up your computer on a wireless network.

How do I report a problem or obtain assistance with campus computers or networks?

Submit a trouble ticket here: *http://lamis.la.unm.edu/helpdesk/logon.asp* Note that you must be using a computer on the campus network to submit a trouble ticket with this system.

If you've forgotten your password, go here: http://lamis.la.unm.edu/helpdesk/forgotpass.asp

If you can't access the helpdesk, contact Computer Support by phone or email (See chart on page 3).

If you are having difficulty accessing or using a main campus web site:

https://my.unm.edu/cp/home/displaylogin or http://www.unm.edu/

Report the problem to main campus IT support at 505-277-5757 or via FastInfo (*https://unm.custhelp.com/* – click Go to Fast Info, then click on Ask a Question or Chat tab)

My Courses

What needs to be included in my course syllabus?

Each instructor is required to prepare a syllabus for his or her course. The syllabus is your "contract" with your students about what the course will contain, objectives, requirements of students, and what the students can

expect of you. Templates for face-to-face and online class syllabi can be found in the Faculty Handbook, Appendix D and Appendix E, and on the Faculty and Staff Information page, here: http://losalamos.unm.edu/faculty-staff/index.html

Make sure you include all the parts of the template in this syllabus (although you do not have to follow the exact format). You may also include things not mentioned in the template.

Contact your Department Chair or the Office of Instruction to see copies of syllabi that have been used by previous instructors for your courses.

NOTE: You are required to turn in a copy of your syllabus (electronic) to your Department Chair no later than the end of the second week of classes. This is important, because the syllabi are evaluated during the UNM accreditation process. Your DC may request that you revise your syllabus if critical pieces are missing.

Is my course comparable with its main campus counterpart?

As faculty at a branch campus, we are responsible for assuring that our courses are comparable with those offered on main campus, so that the credits can transfer. You are not required to follow main campus syllabi or use the same textbooks, but you should take steps to insure that your course is equivalent in coverage. Many main campus instructors post their syllabi on line; look at the syllabi or contact the instructors for copies in order to see what they are teaching. In addition, you can browse the UNM bookstore at *http://bookstore.unm.edu* to see what textbooks instructors on main campus are using.

To find out who is teaching your course on Main Campus, log in to

https://my.unm.edu/cp/home/displaylogin. Click on the Faculty Life tab, then click on LoboWeb, then Search Class Schedule, then select the Semester, then Subject and Albuquerque Main Campus.

Some faculty have gone to main campus to see the lab facilities and equipment, and to chat with instructors directly.

Do I need to use the same textbooks as are used for Main Campus Classes?

It is helpful for students who are transferring to Main Campus to have the same textbooks, especially for classes that are part of a series that uses a single textbook. But it is not required. Check out the textbooks that are used on Main Campus, and if you don't like them, you can choose another.

How do I publicize my course?

If you want to publicize your course via fliers, article, or on the UNM-LA website, contact Vint Miller via email *millerv@unm.edu* or 661-4691 in the Marketing and Communications Office.

How do I obtain my class list?

To obtain a list of the students in your classes, Log in to *https://my.unm.edu/cp/home/displaylogin*

- Login, using your UNM NetID
- Click on the Faculty Life tab, and then click on LoboWeb
- You will see the Faculty and Advisors Menu. Scroll down to "Class Section Functions" and click on View Summary Class List. Select the term and your classes from the drop-down lists that appear on subsequent screens.
- To print out or export your class list to a spreadsheet, click on "Click Here" in top quarter of screen.
- To email all of the students on your class list, click on the email class list button. Your message will go to the UNM Email Addresses assigned to your students. (Be aware that some students don't check their UNM Email, despite requirements that they do so. It's a good idea to encourage them to check their UMN email regularly.)

Do I need to keep track of attendance?

Yes. It is standard practice at UNM-LA to take and keep records of attendance. These are especially important if attendance is part of a participation grade. If a student challenges that grade, records of attendance will support your syllabus course grading information.

Course Cancellations

What happens if not enough students enroll for my course?

A course may be canceled for insufficient enrollment. Normally we require an enrollment of at least 10-12 students in order to hold a course, but sometimes there are exceptions, and this minimum may change as the budget dictates. Check with your DC shortly before your first class to find out the minimum number for the current semester.

Procedures may vary somewhat, but they look something like this:

If a course has [10-12] or more students enrolled, it will "make", that is, it will be offered.

On the Friday before classes begin, course enrollments are reviewed. If a course has 0, 1 or 2 students enrolled, and it meets before the main cancellation meeting (see below), it is canceled at that time. If it has 3-9 students, the instructor is asked to meet with the class at its regular time, and to be prepared to teach it if the enrollment is 5 or more and to gather information about student needs and their contact information. Instructors are notified by their DC regarding cancellations and if their classes have 3-9 students. Courses whose first meeting is **after** the main cancellation meeting will be canceled at that meeting if they have 0-2 students enrolled (the number may be larger, and this does not apply to courses that begin after the first week of the semester), and instructors and students will be notified. If the course has fewer than [10-12] students, the instructor should meet the first class, as above. Normally, your DC will let you know what to do if your class has fewer than 10-12 students, since there are exceptions for some courses. Also note that students sometimes add courses after the beginning of the semester, so it is hard to state hard and fast cancellation rules that apply to all courses.

If the enrollment during that first class meeting is insufficient or borderline, the instructor should find out if there are students who must have the course in order to graduate *that current semester* or if there are any other extenuating circumstances, such as the course being a prerequisite to another required course, that would support the continuation of the course. The instructor should also obtain phone numbers and email addresses for each of the students so that they may be contacted during the next 24 hours about whether or not the course will continue. Instructors should encourage students to try to recruit other students for courses with insufficient enrollment, especially if only one or two students are needed.

The instructor should report attendance and special circumstances to the Department Chair as soon as possible (same day) after the class meets, and the DC will consult with the Associate Dean and Student Services to determine whether or not the course will be offered. The Office of Instruction will notify the students if the course has been canceled, and it will recommend that they meet with an advisor to find an alternate course.

The **main cancellation meeting** to review enrollments and decide which courses will be canceled is held during the first week of classes, normally Tuesday or Wednesday afternoon. The Dean of Instruction and administrative staff, Associate Deans, Department Chairs and representatives of Student Services decide for most courses whether or not the course will be held. For courses that meet for the first time after this meeting, the decision is made by DCs in consultation with the other interested parties. In Los Alamos, cancellations and room changes are posted on the website, in the Student Center, in Student Services, and in Building 6.

Courses <u>may</u> be offered with fewer than [10] students under specific circumstances, but we try to avoid this situation.

The instructor will be paid \$25 for teaching one session of the class, if the course is subsequently canceled.

If the course starts after the first week of the semester, the DC will review enrollment during the week before the course is scheduled to begin, notify the instructor if it is less than [10], and either decide to cancel the course or have the instructor meet with the class at least one time, as above.

If you have a question about whether or not your course will be canceled or whether or not you should meet it, call your DC.

How do I drop students from my course?

It is highly recommended that you <u>drop students who have not attended class before the tuition refund date</u>. See the academic calendar for that date each semester. Also see the faculty handbook for policies on dropping: *http://losalamos.unm.edu/instruction/faculty-handbook/academic-information.html* (scroll down)

- In your summary class list in LoboWeb there is a drop check-box to the right of the student's name.
- Click the box for the student(s) you intend to drop and scroll to the bottom.
- Click on button titled, "Drop Selected Students from Course" and SAVE.

For students who do attend class at the beginning of the semester, here is the policy as it appears in the current syllabus templates:

If students decide to drop the class, it is their responsibility to do so; they should be aware of University-wide posted deadlines for tuition refunds and mandatory assignment of grades. Students should not assume that the instructor will drop them before a deadline if they simply stop attending a live class or logging in to an online class. Please do not ask your instructor to drop you.

Dropping a course may affect students' financial aid status and/or tuition refund. A drop will result in a grade of W. Students who do not officially drop the class will receive the grade earned based on the syllabus grading criteria, which may be an F. Please tell the student that they have to personally drop themselves on LoboWeb, as well.

How do I report students who are having academic difficulty?

UNM-LA is dedicated to the success of each student and offers support and counseling to students who are identified as having difficulty in their coursework. You should receive an email notification from LoboAchieve early the semester requesting that you identify students in difficulty. However, you may raise a flag for a student any time during the semester. To raise a flag in LoboAchieve, login in at loboachieve.unm.edu using google chrome or Firefox. You will be able to select the student from your list and then click the "flag" button on the top navigation menu. Raised flags will be immediately visible to both students and advisors through LoboAchieve. Advisors will clear flags and notify you of their follow-up with students. For information and tutorials on LoboAchieve go to: http://advisement.unm.edu/loboachieve/resources/faculty/index.html

It is recommended that you attempt to contact the student about their academic difficulty prior to raising a flag. You may want to note this in the flag detailing that you attempted to contact the student and what the outcome was. This will assist advisors in understanding exactly what conversations have taken place and will help avoid confusion for the student. It also allows advisors to provide feedback that is consistent with your recommendations. Our objective with early alerts is to make students aware that they are not meeting academic standards for the course and work with them to come to the best possible outcome for them. Sometimes this means advisors provide coaching, sometimes we recommend tutoring and regular visits to office hours. In some case, students may decide to drop a class.

If you have a student on your roster who does not come to class or make any kind of contact with you in the first two weeks, you may drop them from the course. This means we will have accurate data on how many students are actively enrolled in courses by the census date.

How do I arrange for make-up exams for students who miss an exam?

You have several options. The Academic Support Center in the upper level of Building 2 is usually staffed during the day M-F. Talk with Mary Martucci, 662-0345, to see if either she or one of the volunteer tutors can administer the exam for you. However, you should remember that the ASC is not an official testing center, so you must make

arrangements with Mary, complete the required paperwork, and understand what services she can provide, before you send a student for testing. You can also proctor it yourself, in your office or a site of your choosing, or you can arrange with another instructor to administer it. If none of these options are working for you, discuss the problem with your DC.

How do I report final grades?

In order to report final grades, you must have completed the required training, "Securing Private Data."

You are required to report the final grades for each class that you teach **within 48 hours** after the final examination is scheduled. You report your grades via LoboWeb found within myunm.edu.. Please try to complete your training well before the end of the semester. If you don't report grades before grading in Banner closes (at the end of the semester), you will have to submit a grade change request for each student via LoboWeb.

To report grades, o to *https://my.unm.edu* and Log in using your UNM NetID.

- Click on the Faculty Life Tab, and then click on LoboWeb.
- Scroll to the bottom of the Faculty and Advisors menu and click on Enter Final Grades. Select the course section that you want to assign grades for.
- Click on the bubble corresponding with the correct grade.
 NOTE: for some grades, you are required to enter the date of last attendance:
 Enter the last date of attendance for the following grades in the correct format as instructed on the page
 - F, I, actual last date student attended
 - W day before or first day the semester started, if student never attended or logged in to the class; otherwise, use date of last attendance
- Grades that have been submitted will become "official" at 7 PM on the day that you enter them. You may enter grades for a class on more than one day.

The UNM grading scale is explained in the Faculty Handbook (Academic Information) at http://losalamos.unm.edu/instruction/faculty-handbook/academic-information.html

What happens if I don't report final grades?

The grades are reported as "NR", and that has dire consequences for the students:

- Prevents student from receiving financial aid
- Prevents students from receiving scholarships
- Students are not allowed to graduate from UNM with an Incomplete or NR grade anywhere on their transcript
- Grade Replacements cannot be processed
- The student is not eligible for Academic Renewal
- Petitions cannot be reviewed ...just to mention a few.

What is the university policy on grading? On dropping or withdrawing from classes? These policies are too long to describe here. See the Faculty Handbook, here: http://losalamos.unm.edu/instruction/faculty-handbook/academic-information.html

Also, consult the Registrar Reference Booklet, obtainable from the Branch Campus Registrar (Kathryn Vigil).

Is a C- just a low C?

Strange question, isn't it? The answer is, "not necessarily." Some programs and majors require that a student obtain a minimum grade of C in certain courses in order for those courses to count; some courses have a requirement that prerequisites must be passed with a grade of C or better. For a UNM Core Course to count towards fulfilling the "core course requirement" for graduation, a C or better is required. In other cases, a C- is adequate for the course to 'count.' In other words, even though a student technically passes a course with a C-, that grade may not be sufficient for the course to count towards a major or a program or satisfying a prerequisite.

Consult the UNM-LA Catalog or the UNM Catalog, or discuss the issue with Student Services staff if you have a question about this issue for any of your students.

Can I post my students' grades or email students their grades?

NO. Students can access their grades on LoboWeb within 24 hours after you post them. FERPA requirements pertain here (See "Securing Private Data" training). Some of the pertinent items regarding student privacy include:

- You cannot post student grades anywhere in public.
- You cannot post a student's social security number anywhere, including email.
- You may use a sealed envelope addressed to the student to transmit private information via US mail.

What course-related materials am I required to turn in?

- 1. **Syllabus:** You are required to submit an electronic copy/version of the syllabus for each class you teach each semester, by the end of the second week of classes. You should email it to your Department Chair.
- 2. **Grade book:** You are required to turn in a photocopy (or scan or other electronic format, such as a spreadsheet) of your grade book, showing how you calculated the final grades, for each class. You should turn this in to your Department Chair before the beginning of the next semester.
- **3. Student Learning Outcome Assessment:** All faculty are **required** to perform a Student Learning Outcome Assessment for each course at the end of each semester, and turn in a report. See the main topic, Student Learning Outcome Assessment, below.

I'm sick or can't meet my class for some other reason - what do I do?

Instructors are expected to make every attempt to meet their classes, but sometimes this is impossible. For planned absences, if at all possible, find a substitute (check with your DC for suggestions) or schedule a make-up session. If these are not possible, assign an equivalent independent activity, such as a library research project. It is the instructor's responsibility to see that all class hours are covered. It is common practice for you to pay your replacement at your pay rate, or exchange teaching hours.

It is strongly recommended that you collect phone and email contact information from your students during the first week of class and create an email alias that could be used to contact students in the event of an emergency. Send email to your class as soon as you know that you will be absent, or phone or send a text message to the students. Recommend that they check their email each day before leaving for class, especially if they have a long drive or the weather is bad.

- 1. If you know at least one class in advance that you will be absent, announce it in class.
- 2. Send email to your class notifying the students that the class has been canceled.
- 3. You are required to contact the Office of Instruction as soon as you know that you will have a problem meeting your class. The Office will post a sign on the classroom door. The Absence Policy and procedure for reporting absences are described here, in the Faculty Handbook: http://losalamos.unm.edu/instruction/faculty-handbook/policies-and-procedures.html

For UNM-Los Alamos: Also call 662-5919 or 1-800-894-5919 to inform the front desk (Los Alamos campus). Inform your students of the policy in advance in the syllabus (See Syllabus section for boilerplate).

4. Notify your Department Chair that you will be absent.

Cancelled classes due to inclement weather:

Cancellations of classes due to bad weather or natural disaster will be made by the UNM-LA Interim Executive Director. You may sign up for "Lobo Alerts" on-line, through: MyUNM/Campus Life tab/Click on Lobo Alerts. This will notify you in case of an emergency. However, if classes are not officially cancelled, students, faculty, and staff are not expected to take unnecessary risks with their personal safety. If classes are not officially cancelled and you are not able to meet your class due to inclement weather, email your students and notify the following: Your Department Chair, the Office of Instruction, and main desk (#'s above). Remember that snow day absences are not held against students.

End of the semester EVALUATIONS:

All courses and instructors will be evaluated by the students toward the end of each semester. As of Summer 2015, a new evaluation system was implemented called the EvaluationKIT. It is a modern web-based system that provides needed survey functionality, and flexible survey content/administration at a reasonable cost-exclusively online. Here are the instructions and access information:

- 1. All courses for the semester will be added to the EvaluationKIT survey automatically through Banner (the scheduling system) and UNM Course Feedback. They will obtain emails for all students enrolled.
- 2. Toward the end of the semester, UNM Course feedback will send you an email entitled "Pre-Survey Announcement" to confirm the classes you are currently teaching. It will ask if you would like to opt-out, but please do not. Obtaining student evaluations of your course is not voluntary; it's required by the Office of Instruction. We will exclude any duplicate classes internally through UNM's IT Department....like labs and supplementary classes taught by the same instructor. You may reply back to the "Pre-Survey Announcement" if the course(s) they listed for you are wrong. If so, please CC your supervisor. In this email, it will also provide the survey submission dates.
- 3. A few weeks before the end of class, Course feedback will email each of your students a link to the EvaluationKIT with a submission date period. Reminders will also be sent out to the students.
- 4. The evaluation results will be available around one month after the class has been completed. Student information submitted will be removed before you view the results (so the students remain anonymous), unless they identify themselves in the comment boxes. Reports may not become available until grades have been posted.
- 5. You may access your results, two of the following ways:
 - a. Login using UNM Learn: http://learn.unm.edu
 - b. Use your main campus NetID and your NetID password to login
 - c. Once logged-in, in the lower right-hand corner, you will see the words "Course Evaluations". Click on the link(s) below those words and you will be auto-logged into EvaluationKIT.
 - OR
- a. Link: http://coursefeedback.unm.edu
- b. Click on the EvaluationKIT (under the left-hand menu)
- c. Type in your NetID and password

For further questions, please open a Help Ticket at help.unm.edu or call the IT Support Center at 277-5757.

Student Learning Outcomes Assessment

Most instructors (both Core and Invited Faculty) are required to participate in Student Learning Outcome Assessment, and to turn in an assessment report just after the end of the Semester. Procedures vary between Divisions and Curricula, so check with your Department Chair for the procedures that you need to follow. UNM has a website with more information: *http://assessment.unm.edu/*, and UNM-LA provides more information here: *http://www.la.unm.edu/administration/assessment.html*.

You are required to fill out a Student Learning Outcome Assessment for your courses and an NMHED report for NMHED Core Courses.

Instructional Support

How do I use the photocopy machines?

Before the semester starts, the Office of Instruction will notify each instructor of their personal access or PIN code to the copy machines. Copy machines used by faculty are located in the Work Room in Building 1, next to the reception desk, and in the Staff lounge in Building 6, next to the restrooms on the main corridor.

You may use these copy machines to make photocopies of materials that you use for your courses. Please try to conserve paper as much as possible, and make 2-sided copies whenever feasible. If you need paper to print out something in your office, please contact the Office of Instruction for a ream of paper. Do not take paper from the photocopy machine.

Report problems with the copy machine in building 6 to Kateri Morris in the Office of Instruction.

Note: Each personal access code given to each instructor is linked to their department's finance account. It is important to avoid extravagant copy costs. If you know prior to the start of the semester that you will have a large body of copying for your course, then you may want to consider creating a booklet of copied pages for students to purchase from the UNM-LA Bookstore along with their textbook. See the Business Office for more information about this option.

Another, "green" option is to **post your course handouts online or on campus servers** for your students to access rather than photocopying and handing them out. You may use the photocopier in Building 6 to scan in course handouts to a file that you can post online. Contact the ITC (**662-0339**, **or itc@unm.edu**) for information about how to post course materials online.

What are classrooms Media Stations and how do I use them?

Many of the classrooms contain media stations, which consist of a PC, a VCR and a DVD player. The station is connected to an LCD projector, which allows you to display what is shown on the PC screen to the class. The same projector is used to display videos. You can bring in your own presentations and load them on the PC, using a thumb drive, CD or DVD. These PCs also have an internet connection, so that you can connect to remote web sites from your classroom. PCs are loaded with software that displays PowerPoint presentations and some other data formats. Contact the ITC (**662-0339**) for more information about using Media Stations and to obtain the combination to the lock on the station in your classroom.

It is a good idea to check out the media station in your classroom before you need to use it, to make sure that your presentations and media are compatible. If you run into difficulties, contact ITC for help. They can sometimes install additional software on the station.

Can I get training on how to use instructional media and instructional technology?

The ITC presents frequent short classes about numerous topics in Instructional Technology, including Blackboard Learn for online teaching, using free internet tools such as blogs, wikis, and other "Web2.0" tools, classroom capture, videography, scanning, digital photography, MS Office programs, Dreamweaver, etc. Email ITC - *itc@unm.edu* - for details, and check out this link for schedules: *http://www.unm.edu/~itc/*. And if you have a special request for training, email ITC; they can often accommodate you.

How do I obtain classroom supplies?

You can obtain classroom supplies such as dry erase markers, chalk, erasers, colored paper, and grade books from the Office of Instruction. Please discuss any other classroom supply needs with your DC – our budget is extremely limited!

How do I obtain supplies for science labs or art studio work?

If your course has a lab or studio component, meet with your DC to learn what supplies are on hand and what supplies need to be ordered. You should place your order at least 2-3 weeks before supplies are needed.

Your DC can help you with Internal Purchase Requests for lab supplies. Debora Gage (Business Dept-662-0340) places the orders and handles payment. Please give her any packing slips as soon as your materials arrive.

Any petty cash purchases from local merchants or the bookstore must be approved by your DC in advance.

Will I have an office, and am I required to hold office hours?

Core Faculty members are required to hold office hours. Although an Invited Faculty member is not required to hold office hours, it is still strongly encouraged. We recommended that faculty make themselves accessible to their students either by phone, e-mail, office hours, or all of the above! Any faculty member may ask to be assigned to an office for purposes of meeting regularly with students outside the normally scheduled class time. Check with the Office of Instruction to request office space.

Miscellaneous Topics

If I take a class, will the University pay my tuition?

The policy at UNM-LA has recently changed.

To be in compliance with UNM's tuition remission policy (see the UNM Faculty Handbook policy #3700), UNM- Los Alamos will discontinue the policy of offering tuition remission to Invited Faculty and will follow University policy. See *http://policy.unm.edu/university-policies/3000/3700.html*.

Briefly,

- 1. You must be 0.50 FTE, regular staff or faculty to use the tuition remission benefit.
- 2. Your Spouse or Domestic Partner must take the class for credit. The employee can audit.
- 3. Community Education tuition remission is for employees only, no spouses or children.
- 4. Your Spouse or DP can only take one class, not to exceed 4 credit hours.
- 5. Only tuition and student fees are covered. Course fees are not.

Are there faculty meetings that I am required to attend?

Meetings are rare at UNM-LA, especially for Invited Faculty.

Just before the beginning of Fall and Spring semesters, usually on the Wednesdays preceding them, a Faculty Meeting is held. Training for compliance with the Americans with Disabilities Act is held for all new faculty starting at 4:00 PM. At 5, the meeting begins with snacks, followed by discussions and presentations of topics of current importance to the faculty. The meeting is followed by break-out sessions with the Department Chairs, and it usually ends about 8:30. You will be mailed a notice about this meeting.

The Faculty Assembly meets once a month, and both Core Faculty and Invited Faculty are welcome. Meetings are announced via email.

Core Faculty are required to attend additional meetings on occasion, also announced by email.

I would like to attend a workshop or conference related to the courses I teach. Will the University pay some or all of the costs?

Sometimes this can be arranged - discuss your specific requests with your DC. In order to be reimbursed for any expenses for a workshop or conference, your request must be approved in advance in writing.

Where do I get a Faculty UNM ID card (also called a Lobo Card)?

This card will identify an individual as a faculty member and allows various discounts and privileges on main campus. Make arrangements with Student Services or go to the Library in building 7 to obtain your LOBO ID card.